

# **REFLECTION PAPER**

# THE WELLNESS IMMERSION:

DEFINING THE EXPERIENCE AND DELIVERING IT WITH QUALITY

# Submitted by The Immersion Initiative

A reflection paper aiming to ignite a discussion among wellness stakeholders, program designers, and industry specialists

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### 1. INTRODUCTION

# 1.1 Why Wellness Immersions? Why now?

The global wellness economy is a **4.5 trillion-dollar industry**<sup>1</sup> and wellness tourism is one of the fastest-growing categories in this market. It is undisputed that creating and sustaining a healthy lifestyle is key for the prevention and treatment of chronic diseases, and each year more people are seeking wellness services that foster the integration of their physical and psychological health. Heightened public awareness of mental, emotional, and spiritual health is creating a desire to address wellness on a deeper level. In turn, transformational change is becoming more mainstream.

Emerging fields of science are showing us that learning new things and having new experiences can cultivate new neurocircuitry, neurochemistry, and even gene expression. New experiences can lead to new choices and behaviors that begin to change our biology.

At a time when the American Psychological Association reports that depression, loneliness, and anxiety may represent a greater public health hazard than obesity or smoking, many are turning to Wellness Immersions (to be defined in this paper) as an aid to their health conditions. A **recent study**<sup>2</sup> observed multidimensional wellness measures after a weeklong Wellness Immersion. The conclusion stated that "a one-week residential retreat experience can lead to substantial improvements in multiple dimensions of health and wellbeing, with many improvements being maintained at six weeks."

While research is still in its infancy, the current research on Wellness Immersions is pointing toward the efficacy of decreasing present health conditions and preventing the increase of health conditions long term.

With this in mind, we, the members of the Wellness Immersion Initiative, have developed this reflection paper in order to define a Wellness Immersion and offer a reference point as we seek to explain and classify the term, and establish industry standards for both providers and participants.



<sup>1-</sup>https://global-wellness-Economy-Bubble-Chart-2019.pdf

<sup>2 -</sup> https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5312624/

### 1.2 What's in a Name?

Over the past decade, the term Wellness Immersion has proliferated in our field. Today, as its use becomes commonplace, we hear Wellness Immersion describing everything from day spas to ashrams. Ideally, the operators of these environments — which include destination spas, integrated health resorts, medical spas, and wellness retreat centers share a keen understanding of the necessary elements of a Wellness Immersion and strive to facilitate transformative change in their clients.

In the absence of a clear definition from our industry, individual operators and new properties looking to implement a Wellness Immersion have nowhere to seek an industrywide definition along with guidelines and inspiration. As the term enters the conversation among providers, clients, marketers, and the media, we find it necessary to protect the integrity of the Wellness Immersion experience for the benefit of our colleagues within the industry and, as importantly, the participants, patients, and clients we serve.

# 1.3 Protecting Integrity

In the absence of a clear definition set forth by our industry, the term Wellness Immersion could become diluted through casual use. Imagine a participant seeking an immersive experience only to arrive at a hotel or resort and discover a fitness center with the option to book an "immersive massage"? Our goal is to differentiate experiences such as:

- A vacation resort where spa amenities and cursory wellness services are available.
- · An "anything-goes" spa experience, where the guest may choose to opt into healthy behaviors but does not receive specific, goal-oriented guidance, supervision, or education from the host-wellness venue.
- · A mixed group with various goals, where the participants may be surrounded by vacationers who are not on-site for a wellness experience.

We are powerless to say what something is not, until we collectively agree on what, specifically, it is.



### 2. THE IMMERSION INITIATIVE: OBJECTIVES

- Propose an industry-standard definition for a Wellness Immersion and bring it mainstream.
- Clarify the best-practices and program elements that yield positive outcomes and lasting benefits.
- · Highlight three categories of Wellness Immersions.
- · Share stories to motivate and inspire positive transformation.
- · Collect evidence to support funding by health insurers, policy makers, and employers.

### 3. THE WELLNESS IMMERSION: A WORKING DEFINITION

We have developed the following working definition for Wellness Immersion:

### What is it?

A Wellness Immersion is an experience designed to create space to reconnect to one's sense of mental, emotional, physical, and spiritual wholeness. The experience involves separation from routine life with the intention to invite a positive transformation.

### What can it do?

It inspires a commitment to conscious growth and provides us with the tools and motivation needed to fully integrate this transformational experience into our lives and sustain its benefits into our everyday being.



### 4. SUPPORTING DEFINITIONS

### 4.1 Wellness

The Global Wellness Institute (GWI) defines wellness as the active pursuit of activities, choices, and lifestyles that lead to a state of holistic health.

There are two important aspects to this definition. First, wellness is not a passive or static state, but rather an "active pursuit" associated with intentions, choices, and actions as we work toward an optimal state of wellbeing. Second, wellness is linked to holistic health — that is, it extends beyond physical health and incorporates multiple dimensions (see diagram below) that work in harmony.

Finally, wellness is an individual pursuit — we have self-responsibility for our own choices, behaviors, and lifestyles, readiness for change, and personal intentions for the Wellness Immersion experience — but it is also significantly influenced by our physical, social, and cultural environment.

### Wellness is Multidimensional

Wellness is about more than just physical health. Most models of wellness include at least six dimensions.



**Physical:** A healthy body through exercise, nutrition, sleep, etc.

**Mental:** Engagement with the world through learning, problem-solving, creativity, etc.

**Emotional:** Being in touch with, aware of, accepting of, and able to express one's feelings (and those of others).

**Spiritual:** Our search for meaning and purpose in human existence.

**Social:** Connecting with, interacting with, and contributing to other people and our communities. **Environmental:** A healthy physical environment free of hazards; awareness of the role we play in bettering rather than denigrating the natural environment.



# Wellness vs. Wellbeing: What's the Difference?

The terms "wellness" and "wellbeing" are often used interchangeably. The GWI defines wellness as an active pursuit, the practice of healthy behaviors; while wellbeing is used to describe a positive state of being. This distinction is subtle but relevant: wellness is the action; wellbeing is the result of that action.

# Wellness

# Wellbeing

- Multidimensional, dynamic, subjective, and personal
- Subject to historical and cultural differences and contexts
- Relate to intension, action, activities
- · Has a prominent physical dimension
- · Consumers associate it with a healthy lifestyle, choices and market offerings
- Common usage in business / private industry context (e.g., wellness sector)
- · Useful concept for measuring industry size and discussing business opportunities (e.g., wellness economy)

- · Perception of a state of being
- Has a prominent mental / emotional dimension
- · Citizens associate it with feelings of satisfaction and sense of fulfilment
- Common usage in policy / government context (e.g., wellbeing budgeting)
- Useful for measuring individual / citizen welfare (e.g., Global Happiness Index) and organizing policies and interventions

### 4.2 Immersion

A thesaurus gives many synonyms for the word "immersion" including "involvement", "engagement", "absorption", "preoccupation", and even "obsession".

An "immersion" provides the opportunity to focus exclusively on one topic — removed from everyday responsibilities. This could also apply to learning a new language or absorbing an unfamiliar culture. In each case, it's about stepping outside of the familiar and focusing intently on learning, and experiencing a new way of being.



# EXPERT INSIGHT: How the term "immersion" entered the spa vocabulary

In the early 1990s, when ISPA and Spafinder were founded, the terminology that emerged to distinguish between places people visited for a spa experience ("destination spa"), versus places where health and wellness pursuits were part of a larger possibilities ("resort spa").

A destination spa is a total immersion spa experience. The term 'immersion' helped people picture being submerged in health and wellness practices and being away from the temptations found in their home situation or at other resort settings. A key aspect of the destination spa was that everyone was there for the spa experience and that the food in particular was healthy food exclusively.

Using the term 'destination spa' got confusing when people in the travel world used the term 'destination' more broadly. For example, when referring to the topic of 'destination weddings.'

Therefore, these days, it might be better to use the term immersion to describe the opportunity to fully focus on one's health and wellbeing and allow immersion to also describe a focused program at a resort setting, or even a day spa experience.

Susie Ellis — Chairman and CEO of the Global Wellness Institute, Co-Founder, Chair and CEO of the Global Wellness Summit



### 5. CATEGORIES OF WELLNESS IMMERSIONS

### **5.1 Physical Wellness Immersions**

It has been suggested that people attending retreats do so for many reasons, including indulgence, escape and relaxation, improved physical health and appearance, transcendence, and re-establishment of their self-esteem.<sup>3</sup>

We note that Wellness Immersions can fall into specific categories, such as:

- Medically Supervised Therapeutic Immersions
- · Integrated Health and Wellness Immersions
- Dedicated Retreat Immersions

See Appendix A for description and examples.

### 5.2 Online Wellness Immersions

The Covid-19 pandemic saw the rise in demand for online physical, spiritual, and emotional activities. A number of wellness resorts used their social media platforms and websites to offer information, virtual classes, online consultations, and live-streamed wellness classes to support new and existing clients. Chiva-Som offered complimentary wellness consultations with expert practitioners, Ananda in the Himalayas streamed live yoga classes from their property, and Six Senses launched a wellness information portal on their site. Escape Haven in Bali went one step further, launching an online wellness VIP coaching retreat that included yoga flow, energizing workouts and nutritional sessions, with healthy recipe tutorials streamed live with downloadable worksheets. Participants also had access to wellness experts on topics such as mental health and stress management. We believe that in the future virtual retreats will become an additional added value product that wellness resorts can provide to customers who cannot physically visit the resort, making wellness even more accessible at home.



### 6. OVERVIEW: KEY ELEMENTS OF A WELLNESS IMMERSION

To support our working definition, we have identified five key elements of a Wellness Immersion:

**Intention:** Where does the property and the guest find alignment in shared goals?

- Space and time to reconnect
- · An active and intentional exploration of the multidimensional aspects of wellness
- Participant's desired outcomes

**Setting:** How does the setting create a safe space that enables the change process?

- Nurturing the space to nurture the spirit within
- · Access to nature
- · Bringing the outdoors, indoors
- · Supportive and visually pleasing architectural design and surrounding
- · Energetic, esoteric, historically and culturally informed, purposeful design
- Sustainable design and management practices

**Program:** What does a Wellness Immersion look like, from intake to departure?

- · Wellness Immersion as a continuum
- · Evidence-based research
- · Personal guidance
- · Brand and audience alignment
- Venue guidelines and policies
- Post immersion follow up

**Community:** How does community support the Wellness Immersion?

- · Participants (or groups of participants) engage with staff members
- · Participants build community among each other
- Participants engage with the local community
- Interpersonal connection
- · Sustainable practices that support the environment and local community
- Environmental stewardship



**Outcome:** What are the benefits of a Wellness Immersion?

- Cultivating presence and awareness
- · Improvement in knowledge of physical, mental, emotional and spiritual health practices
- · Expansion of one's sense of self
- · Improvement in health, objectively measured through biomarkers
- · Sustainable behavior change

We explore each of the five key elements of a Wellness Immersion in greater detail on the following pages.



### **6.1 INTENTION**

### **EXPERT INSIGHT:** How to set intention

The starting point for a Wellness Immersion is setting an intention such as: 'I want to feel better', 'I am open to change', or 'I will take responsibility for my own wellbeing'. Intentions set into motion a process for this change to occur. The moment we set the intention is the moment in which we stimulate our body and mind's innate capacity to bring itself back into balance.

Whether it comes from pain and disease, and/or from a longing to know oneself more deeply, setting the intention begins the journey of new experiences. New experiences can lead to new choices and behaviors that transform our bodies and minds.

A Wellness Immersion invites us to go beyond reading about wellness or listening as others tell us 'how to be well' and to experience the feeling of wholeness as our true nature. The beauty of the experience is that it transforms us so that we grow our original intention and keep going!

Tracey Vincel — Founder of KNÓSIS Center for Physiotherapy and Wellness, Chair of the Immersion Initiative

Through immersion, participants go beyond the analytical and cognitive understanding of wellness to achieve their own state of embodied wellbeing. When participants find the joy in positive behavior change, the immersion can deliver a transformational experience.

This requires an intentional alignment between the participant and the host to design and participate in an experience that supports reconnection to one's sense of mental, emotional, physical, and spiritual wholeness.

# 6.1.1 Space and Time to Reconnect

The negative psychological, social, and cultural impact of our technology and fast-paced lives is real. We are becoming more and more disconnected from ourselves, from others, and from our planet. A Wellness Immersion provides time away from our to-do lists, our smartphones, and the constant chatter of social media, advertisements, politics, and other stressors.



Participants pause in their "doing" and find the space and time to be still and witness their innermost being. Here, they reconnect their multidimensional selves and realize their wholeness. In the presence of nature, they listen to the ocean waves, feel the warmth of sunlight and cool breezes on their skin, smell the rainstorm that soaked the earth, and watch the sun rise and fall while reflecting on their lives.

The innermost being offers a field of infinite potential. As we create this space, we expand our consciousness and find alignment with the vibratory field of the open heart, which provides the space for us to unify all that we see, do, and feel. As participants gain access to their own infinite potential, they transcend the state of mere survival and may enter a higher state of creativity and inner peace.

### 6.1.2 Active and Intentional Exploration of the Multidimensional Aspect of Wellness

The Wellness Immersion is an active and intentional exploration of the multidimensional aspects of wellness: mind, emotions, body, and spirit. This begins even before the immersion experience with specific intention-setting and journaling. The participant is asked to reflect on what is working and not working in their lives. Which attitudes, habits, and thought patterns are creating their behavior? The host venue is a crucible for transformation, meeting the participants where they are, embracing their intention, and designing an experience that will facilitate growth and behavior change.

The Wellness Immersion is for those who are open to new possibilities and dedicated to evolving themselves. It is also for those who may have consistently made unhealthy choices and find themselves in a health crisis or stuck in survival mode and lacking creativity and a zest for life. Participants seeking a Wellness Immersion bring the intention for change. They want to learn new skills and experience a new way of being in the world. There is a sense of letting go of the old and bringing in new feelings of clarity of mind, emotional equanimity, vibrant body, and spiritual awakening. In order to change, we must always come to a new understanding of self and the world around us, so that we can embrace new knowledge and experiences. The immersion reveals that we don't have to settle for our present reality, we can create a new one, whenever we choose to.



# 6.1.3 Participant's Desired Outcomes

The participant and host can be oriented toward well-defined outcomes either through a very specific goal (such as lowering blood pressure, losing weight, or improving one's gut health), or a more broadly-defined outcome (such as expanding one's sense of self or optimizing one's wellbeing through learning mindfulness techniques).

Even before the immersion begins, the intake program may include assessment of biomarkers, collaboration on realistic goal setting, and evaluating a program's focus to find alignment with one's purpose and intent.



By exploring our inner landscape, we also explore the Universe. By healing ourselves, we help to heal the world.



Dr. Barbara Ann Brennan — Human Energy Field Healer, Therapist, Scientist

# 6.2.1 Nurturing the Space to Nurture the Spirit Within

Every space has a life of its own and impacts us as we go about our lives. Our actions, energy, and thoughts, as well as our physical and spiritual wellbeing are all profoundly influenced by our surroundings. The architecture, interior design, color palette, textures, patterns, light, furnishings, and placement of each item impact our senses from moment to moment and shape how we feel about ourselves and others. This heightened understanding of how our spaces affect us both consciously and unconsciously is a powerful tool if implemented authentically, and artfully, to enhance the immersion experience. Wellness Immersions aim to create a safe environment for the mind, body, and spirit. The sheltered environment of a Wellness Immersion acts as the incubator for transformation, where participants can unleash their incredible potential and can more readily imagine living deeper, healthier, and more meaningful lives.

### 6.2.2 Access to Nature

Forest bathing expert Dr. Qing Li's research<sup>4</sup> on the topic has proven that nature brings about a substantial biomedical physical and mental transformation. In Eastern philosophy and other cultures from around the world, it is believed that life and the natural world are inseparable from one another. In his book *Biophilia*, Edward O. Wilson popularized the idea that humans possess an intimate tendency to seek connections with nature and other life forms.<sup>5</sup> Incorporating nature within healing environments can help establish a semblance of familiarity and evoke feelings of relaxation. It also has been shown to bolster the immune system, alleviate stress and anxiety, lower blood pressure, improve psychological function, increase identification with an environment, and promote psychological restoration. Participants exploring Wellness Immersions have also noted that "spending time in nature" is a top priority.<sup>6</sup> This is no surprise when taking into consideration that environmental psychologists believe that the basis for many of our aesthetic preferences is held within our genetic code.

## 6.2.3 Bringing the Outdoors, Indoors

Immersive venue design creates the ultimate participant experience when views of nature are maximized both outdoors and indoors. In addition, biophilic interior design is an effective way to improve the physical, mental, and spiritual wellbeing of the participants, as well as the staff. Access to nature has a distinct and positive impact on the immersion experience. Conscious venue-design choices that emphasize nature and sunlight also enhance the guest experience by supporting mood and energy.

- 4 Qing Li, Forest Bathing: How Trees can Help You Find Health and Happiness, Penguin Random House, 2018
- 5 Edward O. Wilson, Biophilia, Harvard Unive<mark>rsity Press, 1984</mark>
- 6 Dak Kopec, Environmental Psychology for Design, Fairchild, 2012



Studies also show that our brain reacts in a similar way whether we are immersed in nature or viewing a representation of nature through forms such as art, photography, sculpture and virtual reality. Designing with these principles in mind broadens the opportunities for a variety of immersion settings.

# 6.2.4 Supportive and Visually-Pleasing Architectural Design and Surroundings

In today's new period of neuroarchitecture, Winston Churchill would be grateful to discover that the architectural world is paying close attention to the neuroscientists and psychologists that have provided an abundance of evidence that back up his words and beliefs. Research on the effects of buildings and cities on our mood and wellbeing points out that human beings subconsciously recognize the geometry, fractals, and arrangement of our built environments and their interiors, as well as how they relate to nature and the world at large. The focus of many architects and designers is often to create a recognizable, signature-built environment — a brand that is easily recognizable as their work. Another driving force has been to create something new and exciting that has never been done before. All of this supersedes the importance of the human experience and the interaction between spaces and wellbeing. Immersive venues must provide a built environment that offer a physically, emotionally, and spiritually safe haven.



We shape our buildings; thereafter they shape us.



Winston Churchill — Former Prime Minister of the United Kingdom

When planning new venues, the site should be chosen with an awareness of the intrusion of noise and light from neighboring resorts. These intrusions can disturb the sense of peace and safety that guests should feel during an immersion. Private spaces that offer emotional safety (from dressing rooms to private areas for meditation and reflection) allow guests to completely relax and open up for healing and transformation.

The energy of the site and surrounding areas should also be evaluated. Past events can impact the energy of a space, and the flow of positive energy can be greatly improved using feng shui, biophilia, environmental psychology, sacred geometry, gemology, sustainability, and other ancient wisdoms.

Mindful design will focus especially on front-facing facilities, such as guest rooms, pools, gyms, and yoga pavilions. The architecture and design should support the harmonious flow of events as guests move between buildings on a larger property. Here, well-designed pathways and signage contribute to a positive guest experience.



It's important to additionally consider the alignment of the site design with the program itself: Would a shamanic retreat be as effective in an urban contemporary space? The venue and setting should support the immersion format.

# 6.2.5 Energetic, Esoteric, Historically and Culturally Informed, Purposeful Design

Every building site, built environment, and space has a life of its own. Each has its own topography, history, energetic life force, and earth formation, buried deep within it. It also has a body, bones, and memory.

Feng shui is among other ancient design practices and cultures that takes into consideration the surrounding aspects of nature, mathematical calculations that appeal to our subconscious, and the cosmos. Purposely designing a space so that it has an uplifting and life-enhancing effect on participants attending an immersive experience is imperative. The energies of heaven, humanity, and earth must be gently manipulated so that all three interact cohesively.

At the end of the experience, the participant can choose to embody the whole experience, and therefore bring it home to continue the wellness journey. This is the ultimate goal. Balancing these principles and incorporating them with nature, beauty, and sustainability will strongly influence the ability to deliver a truly immersive experience with lasting impact.

# 6.2.6 Sustainable Design and Management Practices

A host venue is responsible for delivering a setting that encourages one to immerse themselves safely into a journey of self-discovery. At its best, the venue should be conscientious in providing a space that does no harm to people and the planet. Ideally, they would operate their business so that it will be regenerative for guests, the local community, and the world at large. The buildings and facilities should be designed thoughtfully and in keeping with the natural surroundings, and native plantings should be used in landscape design so less maintenance and less water is needed. Planning should also include keeping groundwater safe by avoiding chemical weed killers, fertilizers or pesticides which could pose a health hazard to employees, guests, and the community. Environmental advocacy organization, The Sierra Club, reiterates this notion, stating: "There are many reasons to not treat our lawn or garden with pesticides (including weed killers). A little bit of determination and changing our expectations can go a long way to reducing or eliminating outdoor pesticide use."



## **EXPERT INSIGHT: Design That Supports Immersion Benefits**

Immersive experiences require optimal interiors with a design approach that combines science, sustainability, evidence-based wellness studies, and spiritual design philosophies rooted in ancient and modern cultures. For new venues, a purposeful design consultant should conduct a comprehensive site assessment and collaborate with the design team to optimize the long-term success of the project. Finally, the consultant should develop an authentic design narrative, using text and images to convey the site's history and conscious design choices. When these stories are shared with guests, the power of the work becomes even more impactful.

Debra Duneier — President and Founder of Design Consultancy EcoChi, Author of EcoChi: Designing the Human Experience, New York

A host venue should thoughtfully consume energy and water, and the setting should be monitored for light and sound pollution. Filtered air systems and maintenance provide fresh, mold-free, and toxicity-free air quality. Single-use plastics are eliminated and replaced with bio-degradable or re-usable materials. Clean drinking water is provided through filtration systems or purchased and packaged for individual consumption. Healthy menus are created that feature organic food procured locally, seasonably, and whole whenever possible. Art is procured from local artists that inspire, adding culture and authenticity to the design while sustaining the local economy.

The "interior bones" (walls, floors, and ceilings) are covered with materials, paints, glues, and finishes that are environmentally-friendly and low in toxins, with little or no off-gassing. Purposeful design means that furnishings and products are evaluated for sustainability and eco-friendly certifications. All wood materials will be sourced from managed forests.



### 6.3 PROGRAM

Wellness Immersions are carefully curated to offer a more serious approach to wellness. For a duration that could last from one to seven days (ideally, five to seven), the participant is removed from the obligations of their own daily life and immersed in a new way of experiencing their own wellbeing.

### 6.3.1 Wellness Immersion as a Continuum

Designing an impactful and sustainable transformation experience goes beyond the immersion itself. Ideally, participants arrive with an "already there" mindset, where curiosity and possibly transformation has already begun. This may include having watched preparatory videos, reading relevant supportive documentation, or completing assessment questionnaires and setting intentions and goals.

The experience extends beyond the boundaries of the stay. A Wellness Immersion considers the participant's experience at booking and continuing through travel and airport transfers, on and off-site activities, intake counseling, orientation, out-take, and re-entry at home. During this time, participants receive a blend of inspiration, education, guidance, and practical tools to empower them to make healthy decisions, and create positive and sustainable behavior changes.

See Appendix B for example of Wellness Immersion Continuum.

### 6.3.2 Evidence-Based Research

The program design is based on evidence-based research<sup>7</sup> in wellness, functional and integrative medicine, health psychology, neuroscience, and human development. For example, proper nourishment, a good night's sleep, exercise, meditation, and daily practices for reducing stress while enhancing joy, purpose and creativity have all been shown to be foundational in reducing inflammation, boosting immunity, preventing disease, and enhancing physical and mental wellness.

The program design can draw on neuroplasticity research, which has shown the importance of stressing and challenging ourselves outside of our comfort zone to promote growth and resilience. **Equally important is getting enough rest and nourishment**. The deliberate and active maintenance of this perpetual back-and-forth state of balance between optimal stress and restorative rest is key for driving positive neuroplastic change. Neuroplasticity depends on experience – a Wellness Immersion is the ideal setting to engage in these experiences that provide sensory, emotional, and intellectual awakening.



<sup>7 -</sup> https://globalwellnessinstitute.org/industry-research

<sup>8-</sup>https://globalwellness institute.org/wp-content/uploads/2018/10/GWI-MWI-White Paper 2018.pdf and the state of the stat

### 6.3.3 Customized Nutrition, Treatment, and Activity Program

Wellness Immersions are all-inclusive experiences with customized nutrition, wellness treatments, therapies, consultations, and activities. Participants are provided the opportunity to focus exclusively on eating, moving and engaging in activities that are health supportive — removed from everyday responsibilities, cravings, and temptations.

Nutrition plays a key role in improving physical, spiritual, and emotional wellbeing. Many immersion programs strive to detoxify the body by eliminating toxins and certain substances such as alcohol, refined sugar, processed food, and red meat.

Immersion programs include consultations, treatments, activities, and wellness therapies that support transformational growth. They can be pre-set or customized after the initial arrival consultation. The intention is to allow the participant to experience what it is like to eat and behave in ways that give them a feeling of wellbeing. Knowing it is possible to feel this well can bring about a transformation and inspire sustainable change.

### 6.3.4 Personal Guidance

Starting with the reservation process, continuing before arrival and during intake, personal guidance is one of the most important elements of a Wellness Immersion. A customized program aligned with a participant's goals and needs sets the immersion experience apart from a wellness retreat (where groups may participate in the same program) or a wellness vacation (a leisure stay at a resort offering spa and fitness amenities).

One-on-one guidance includes a conversation with the participant prior to their arrival to discuss expectations and goals. At intake, a guided consultation will evaluate the participant's goals and, where appropriate, measure health biomarkers such as weight, cholesterol levels, blood pressure, movement, and flexibility. These biomarkers can be reevaluated during an out-take session at the end of the stay. An orientation session and personalized health counseling during the stay can support the participant's progress. Additional consulting, after the participant returns home, may also be an additional option.

The guidance by the host venue, practitioner, or teacher holds space to help the participant find their own truth, connection, and inner-knowing through embodied practices.

# 6.3.5 Brand and Audience Alignment

The venue, the program, and its purpose are clearly aligned: The participant understands what is being offered and why they are participating.



To support this purpose, the program and staff are trained to deliver a consistent message across all points of participant's contact, from classes, to meals, to spa services. Throughout the venue, everyone is working together to create a consistent experience.

Staff members should be well-trained and credentialed in their area of expertise, such as a registered dietician instead of a certified nutritionist. While participants might visit a venue known for its high-quality programs, what tends to make them return often is the venue's staff or a practitioner that helped them go deeper into the experience and reach a new level of heightened perception and wellbeing.

In addition, the program aligns with the audience — meeting participants where they are and adapting to their specific needs, motivation levels, and the solutions they are seeking. Yoga, meditation, and certain bodywork disciplines will need to be adjusted according to the participant's experience level and physical fitness. This requires an experienced practitioner who can provide modifications in a session or class or provide a clearly marked schedule designating classes for certain skill levels, such as beginner, intermediate, and advanced. Staff members should be attuned to participants' readiness and ability to explore a new practice and engage deeper into an experience. Each level requires a different approach to education and training.

### 6.3.6 Venue Guidelines and Policies

The host venue establishes clear expectations to support healthy behaviors and secure boundaries among participants. There are, for example, policies against smoking on the venue and guidelines restricting cell phone and device usage, noise, alcohol consumption, outside food and beverages, and even mandatory attendance at group events. Consider late-entry policies for fitness classes or lectures; and cancellation policies — not only for the stay itself — but for group excursions, consultations, or spa services. When people know what is expected of them, they rise to the occasion.

# 6.3.7 Post Immersion Follow Up

Information and communication technology offers a multitude of possibilities for tailored, personal support even after the participant returns to one's home setting. This process of adjusting the design and content of follow-up care needs and preferences of participants, post-stay, is a relevant stepping stone toward extending the immersion experience in order to bring about sustainable behavioral change.

Through technology, practitioners can facilitate and monitor the guest's management of, and application of, learned self-care tools into daily life. However, to reach the full potential of blended care, more insight is needed into what suits whom and how operationalization through technology can be optimized.



# **EXPERT INSIGHT: Psychological Counseling, A Piece of the Wellness Puzzle**

People often come to immersion wellness programs to let go of survival-mode behaviors and to learn how to take better care of their health. Psychological support can help guests as they navigate the emotions that are often revealed when they reconnect with a deeper awareness and sense of wellbeing. Life transitions, depression, anxiety, grief, caretaking of others, and loneliness are common contributors to why people have become disconnected from their own needs. Helping program participants to understand their sources of motivation and obstacles, along with their readiness for change, are key for piecing together the wellness puzzle.

A licensed professional experienced in wellness counseling can offer participants a safe space to explore this often unchartered territory. When a person feels less alone in their suffering, they become more connected to others and themselves.

Erin Risius — M.A., LPC, Founder, ENR Wellness Consulting, United States



### **6.4 COMMUNITY**

Community is a powerful component of the Wellness Immersion. Social support formed during the immersion is a key driver of sustainable change. **Research** shows that loneliness and social isolation rank above other well-known health risk factors, such as smoking, obesity, and cardiovascular disease for predicting early mortality. A **recent meta-analysis** has also shown that connection and positive social interactions are most strongly correlated to wellbeing. Description

The host, therefore, assumes a leadership role in fostering community among guests and staff. By extension, the host also fosters its own positive rapport with the local community and the surrounding natural environment. As a result, we define community on multiple levels, often within the same program.

# **6.4.1 Among Participants**

**Participant + Staff Members:** The participant receives personal guidance and support from professionally-trained staff providers. Groups of participants also receive collective guidance and support from staff.

**Participant + Participant:** Participants are encouraged to build community among each other for ongoing support, and staff actively fosters this spirit of community. The host supports this beyond the stay with private social media groups or alumni portals that encourage sustained connection.

**Participant + Local Community:** The host facilitates participant interaction with the local community, either through guest speakers, off-site tours and classes, such as regional cooking or gardening demonstrations, or community volunteer opportunities.

# 6.4.2 Interpersonal Connection

Social engagement is crucial for optimal health and longevity. While we think of Wellness Immersions as primarily focused on healthy nutrition and fitness, they often provide a private community where transformation can occur through positive connection with others. When participants were polled on what constitutes the transformative quality of a Wellness Immersion, they rank the importance of community at the top of the list, right after "learning something new." Group experiences like communal dining, recreational outings, workshops and lectures, dancing, chanting, singing, gathering around a fire, participating in social service, group counseling, and group fitness classes all contribute greatly to a positive immersion experience.

<sup>9 -</sup> https://journals.plos.org/plosmedicine/article?id=10.1371/journal.pmed.1000316 https://academic.oup.com/ppar/article/27/4/127/4782506





As people seek a higher purpose in their lives, the immersion community helps to provide one. As participants receive support from others, they will also find themselves offering support to others. By serving others, even by offering words of encouragement, we support our own healing and growth. For someone seeking purpose, this interpersonal connection through the give and take of support can represent a step toward wholeness. As bonds form and strengthen within the Immersion Wellness community, people feel less alone, more understood, and accepted. And when the invisible yet emotional "weight" of loneliness and disconnect is lifted, profound healing can occur in body and mind.

# 6.4.3 Environmental Stewardship and Sustainable Practices

The venue engages in sustainable practices — in building, gardening, landscape maintenance, waste management, and recycling, and the efficient use of energy and natural resources. These practices are thoughtfully designed to support and respect the surrounding natural environment.

A "good neighbor" relationship between the venue and its surrounding environment also represents an important form of community building. A venue that respects its environment, in both design and practice, establishes itself as a positive and respectful presence in the community and generates goodwill. This positive relationship can extend to local governments and town councils, and include civic groups and cultural, historical, religious, and environmental organizations.

These positive practices begin with a sustainable and environmentally sensitive approach to venue development ranging from site selection and land-clearing to building practices, initiating the placement of access roads, and enhancing landscape architecture. Positive practices continue with an ongoing commitment to responsible waste management, landscape design and maintenance, organic gardening, and water, and energy consumption.

# 6.4.4 Community Involvement

The venue defines a commitment to giving back to the local community through programs like health education outreach, scholarships, donations, or volunteer support of local schools, non-profit organizations, houses of worship, and / or disaster relief, when warranted. As a community business, the venue practices respect and support of its employees and makes business decisions that reflect a conscious attitude of stewardship toward the surrounding community.



Whether hosted by a for-profit or non-profit venue, a Wellness Immersion is often designed and developed through the passion and mission of the venue founders, owners, or managers for helping others to optimize their health and wellbeing. Therefore, providing wellness program access to those who wouldn't normally be able to participate in an immersion program due to cost, time availability, or physical limitations broadens the reach of the program's mission.

Program scholarships, along with online tutorials and webinars, and free or low-cost classes, allow a wider community to access the program's offerings and aligns with the program's mission of helping others.

Local tours, guest speakers, visits to farmers markets or local historic sites, or classes showcasing local cooking, dance, or spiritual practices provide further opportunities to engage and connect participants with the local community and culture. These events connect the host with their wider community and form the touchpoints to fostering a deeper sense of belonging and connection.



### **6.5 OUTCOMES**

Wellness Immersions offer an opportunity to step out of our day-to-day and see our lives from a fresh vantage point. From there, we can overcome roadblocks and replace unproductive habits that don't support us. A Wellness Immersion can help participants adopt a new perspective. The immersive nature of the experience creates the space and support to empower participants to reclaim an active role in their own wellbeing.



We can't solve problems by using the same kind of thinking we used when we created them.



Albert Einstein — Physicist

As human beings, we possess the power to consciously evolve. We are designed for renewal in body and mind. Through positive choices, we can prevent disease, slow the aging process, and expand our sense of wellbeing.

We have identified five primary outcomes and expectations of a Wellness Immersion:

# **6.5.1 Cultivating Presence and Awareness**

Even in these challenging times where our mind is pulled in many directions and where reactive patterns are increasingly conditioned, we all have the potential to cultivate presence and mindful awareness of our true nature. A Wellness Immersion has the potential to help participants develop this awareness by observing thoughts and their impact, understanding emotions, and becoming sensitive to signals from the body and mind while learning how to interpret them. This heightened awareness inspires one to replace old and conditioned habits with healthy choices.

Awareness is the greatest agent for change. One of the most profound outcomes of a Wellness Immersion is a shift in perspective that one is their thoughts, emotions, and reactions to realizing that actually they are the awareness, the conscious presence that witnesses those states.

# 6.5.2 Improvement in Knowledge of Health Practices

A well-curated Wellness Immersion has the potential to impart experiential knowledge of physical, mental, emotional, and spiritual wellness practices. Through guided instruction, participants can gain clear awareness of specific tools, practices, and behaviors to employ at home after the program ends.



Here are a few examples of potential wellness practices that an immersive wellness experience can provide as outcomes:

Movement: When experiencing aerobic and strength training, yoga flow, dance, tai chi, and walking in nature, we tune into the physical body. Often, participants who consider themselves "unable" to exercise due to physical limitations discover new forms of movement that they can enjoy and, in turn, find an embodied practice which they can take into their everyday life.

**Nutrition:** Learning to enjoy, source, and prepare healthy, organic, and local food that supports mental, emotional, and physical health.

**Sleep:** Learning the health benefits of sleep and how to create habits and rituals while using tools, such as circadian rhythms, sleep meditations and pillows, that support better sleep. For example, at the Pritikin Longevity Center in Miami, Florida, the Sleep Services Program can help you identify and diagnose deficits or problems with sleep that you may be experiencing.<sup>12</sup>

**Mindfulness:** Learning and practicing how to purposely bring attention to experiences occurring in the present moment without judgment. This offers participant a greater sense of control of both themselves and relationships.

Meditation: Learning practices of focusing the mind on a particular object, thought, or activity – to train attention and awareness, and achieve a mentally clear, emotionally calm, and spiritually aligned state.13

Creating Space: Identifying form and ego and taking a pause from a hectic life of "doing" can give rise to small moments of clarity and a shift in perspective.



Nothing other than the experience itself has motivated me to keep going.



Professor Gerry Bodeker — public health academic and clinical psychologist, describing his own meditation practice of 46 years



<sup>11 -</sup> https://rancholapuerta.com/the-ranch/la-cocina-que-canta

<sup>12 -</sup> https://www.pritikin.com/sleep-apnea-and-your-health

<sup>13 -</sup> https://www.ncbi.nlm.nih.gov/pubmed/29316909

# 6.5.3 Expansion of One's Sense of Self

One of the outcomes of a Wellness Immersion is the expansion of one's sense of self, waking up, and realizing one's connection to their spirit and the unity of all things. This is an important concept to understand in our context of the Wellness Immersion because participants may report "a sensation, feeling, or understanding" that puts the participants in a state of bliss, ecstasy, or one-ness that is difficult to describe if it has not been felt before. The outcome of that experience may be akin to feeling deeply reassured about the "why" of our existence.

This expanded sense of self is the cornerstone of many spiritual traditions and "although they differ in many details, the common view is based on a mystical experience – on a direct nonintellectual experience of reality. The essence of this experience is the awareness of the unity and mutual interrelation of all things and events, the experience of all phenomenon in the world as a manifestation of a basic oneness. All things are seen as interdependent and inseparable parts of this cosmic whole; as different manifestations of the same ultimate reality. In ordinary life, we are not aware of this unity of all things, but divide the world into separate objects and events." A Wellness Immersion – particularly one that readjusts the mind by centering and quieting through meditation or mental equilibrium – may assist the participant in becoming conscious of the absolute oneness of the universe.

The feeling has been described by Wellness Immersion participants as moving from a sense that we are alone in a universe that is physical – to a feeling that we are never alone, and the universe is alive, conscious, intelligent, and compassionate. An inner wisdom awakens that goes beyond the five senses. The expanded sense of self can be glimpsed for a moment or last for a lifetime. Participants who have had this experience say that the feeling profoundly changes their perception of reality – as they return to their everyday lives, they begin to trust intuitions and hunches, and subtle feelings become important to them. They sense things about themselves, other people, and the situations in which they find themselves that cannot be justified based on the information that the five senses can provide. The physical world and all the things that happen in it serves their learning. They realize that the intention behind an action determines its effects; every intention affects both them and others.

A well-curated Wellness Immersion may give one the opportunity to explore the self and possibly arrive at a state of centeredness where inner and outer realities are connected. The larger frame of reference of this multi-sensory feeling allows one's personality to experience the energy of its soul – the positive purposeful force at the core of one's being.



# 6.5.4 Improvements in Health, Objectively Measured through Biomarkers

Biomarkers are biological measures of a biological state. **By definition**, a biomarker is a characteristic that is objectively measured and evaluated as an indicator of normal biological processes, pathogenic processes, or pharmacological responses to a therapeutic intervention.<sup>15</sup>

Biomarkers are the measures used to perform a clinical assessment such as blood pressure or cholesterol level. They are used to monitor and predict health states in individuals or across populations so that appropriate therapeutic intervention can be planned. Biomarkers may be used alone or in combination to assess the health or disease state of an individual.

A discussion of biomarkers can also include epigenetics, changes to the DNA made by everyday experiences, and lifestyle factors. The stronger the experience, the more marks are likely to be imprinted on a personal epigenome.

Wellness Immersions often measure a participant's health biomarkers as part of the intake process and again on departure to identify objective change. The biomarkers collected may depend on the category of Wellness Immersion: Medically Supervised Therapeutic Immersion, Integrated Health and Wellness Immersion, and Dedicated Retreat Immersion.

Some examples of health biomarkers include: height; weight; abdominal girth; blood pressure; markers for organ reserve and inflammation; markers of aging (telomeres); gene expression; heart rate variability; imaging studies such as MRI and PET scans; toxicity testing of hair, blood, urine, gut, and skin microbiome; sleep quality and architecture; cognitive function, including memory and executive function; quality of life; scores for health symptoms; and psychological measures of depression, anxiety, self-efficacy, to name a few.

A well-curated Wellness Immersion has the potential to move health biomarkers in the direction of multidimensional wellbeing.



### 6.5.5 Sustainable Behavior Change

A transformational Wellness Immersion presupposes a change in behavior of the attending participant.

For anyone designing an immersive experience with the intent to improve wellbeing, in time it becomes critical to understand the underlying resistances to change, the best practices to induce the behavioral change process, and the strategies to unleash the discretionary effort that allows one to maintain their motivation to reach a higher version of themselves sustainably.

In Do Wellness Tourists Get Well? An Observational Study of Multiple Dimensions of Health and Well-Being After a Week-Long Retreat, a focus was placed on encouraging a change in behavior through regular habit-forming activities and an emphasis on establishing a regular circadian routine and sleep pattern. The retreat also offered many opportunities to foster a connection with nature and enhance social connections with likeminded people while avoiding news, electronic media, and the use of digital technology. Staff also strived to maintain a culture of wellbeing throughout the experience, and trained health professionals were on hand to address any health issues that arose. The author's conclusion was that retreat experiences can lead to substantial improvements in multiple dimensions of health and wellbeing that are maintained for six weeks.

Further research that includes objective biomarkers and economic measures in different populations is required to determine the mechanisms of these effects and assess the value and relevance of retreat experiences to clinicians and health insurers.

Behavior change and adult learning research have pointed to many influences in the transformational process including cognitive and emotional sources of thoughts and feelings that may prompt anxiety and cause defensive reactions. An individual's previous experiences can create patterns of response that are repeated throughout life and can become dysfunctional.

The journal article **Creating Transformational Executive Education Programs** points to four major challenges in program design:

- 1. Selecting participants (Intention)
- 2. Identifying the focal issue on which participants need to work and the educational implications for faculty, facilitators, and coaches **(Program)**
- 3. The creation of a safe transitional space that enables the change process (Setting)
- 4. Using the group dynamic to foster transformation and to arrive at the internalization of the change process (Community)



Each of these challenges has been addressed in Section 6, Key Elements Of A Wellness Immersion, but, like running a marathon, the hard work is done throughout the journey, after the Wellness Immersion, when the excitement of the starting block has faded. To truly embrace the goal of transformation, new behaviors need to be repeated countless times, with a perceived benefit, in order to bring about sustainable behavior change. The experience must be matched with strong emotional feedback in order to disrupt the hardwiring in our brains. We therefore need to work as much on giving information and meaning to the new path to wellbeing, and allow space for experimentation.

We also know the environment and social context can shape behavior. We often learn best when we exchange with people who share our realities. The physical environment, a wellorchestrated client experience, and pre- and post-immersive experience planning and support systems all help shape new behaviors, beyond pure willpower.

To have the foresight to design a transformative experience beyond the time and space of the actual immersion makes the difference in curating a transformationby-choice instead of by chance.

Carl Lemieux — Managing Partner, Mindspace, Canada

# **EXPERT INSIGHT: The Retreat Experience**

Our research on health outcomes after retreat experiences found that people emerged lighter, slimmer, and more relaxed, happy, and confident after an immersive retreat experience. The finding of reduced health symptoms after 6 weeks further suggests that immersive retreats help participants make positive adjustments to their lives and cope better with ongoing health issues when they return to their regular routines.

Marc Cohen — Professor, Realise WorldWide Wellness



### AN INVITATION

We invite the Global Wellness Institute members, delegates of the Global Wellness Summit, wellness immersion designers, and industry specialists to join us in this conversation as we work to adopt a consistent standard for the Wellness Immersion experience. We hope you will share your thoughts. We will compile your responses, add them to an updated document, and use them to further refine our definition of this term, with the shared goal of offering a reliable and consistent experience to our service providers, participants, marketers, and the media. The aim is that we may foster a shared and accurate understanding of this valuable service and the experience it describes.



### THE IMMERSION INITIATIVE COMMITTEE MEMBERS AND DOCUMENT CONTRIBUTORS

# **Tracey Vincel, Chair**

Founder of KNÓSIS Center for Physiotherapy and Wellness, United States

Tracey Vincel is a physical therapist who has dedicated her 22 years of clinical practice to empowering clients to eliminate and prevent pain, integrating ancient and alternative mind/body healing techniques with modern orthopedic therapy and cutting-edge technology. She is passionate about raising our individual and collective wellbeing to build our planet's and humanity's harmonious future. Tracey is the chair of the Global Wellness Institute Immersion Initiative and works internationally to support the creation of transformative wellness immersive experiences.

# Nicolas Ronco, Vice Chair

Founder and CEO, YeloSpa, United States

Until May 2019, Nicolas Ronco was the Founder and CEO of YeloSpa which opened its first location in New York City in 2007. He is currently working on a new wellness-based project that is projected to have a major impact in the industry. YeloSpa was the culmination of Nicolas' extensive travels and experience in his quest to learn how different cultures deal with stress, fatigue and exhaustion and ultimately heal the entire being.

# **Ulli Lagler Peck**

Founder & Owner, The Wellness Agency®, United States

Ulli Lagler Peck is founder and owner of The Wellness Agency®, a business management and marketing agency that provides hands-on management and business development services for small ventures and solopreneurs in the health and wellness field. Fueled by her passion for healthy, sustainable living and over 25 years international management and marketing experience Ulli helps health and wellness entrepreneurs take their business to a next level by diversifying their portfolio, streamlining their operations and connecting with their customers through authentic, personal and educational marketing.



### **Erin Risius**

Founder, ENR Wellness Consulting, United States

Erin Risius has 25+ years in the health and wellness industry with seven of those years in executive leadership roles, creating and directing immersion wellness programs. She operates a wellness consulting company that provides virtual and in-person wellness counseling, health coaching, and wellness workshops for individuals and groups in the private, corporate, and community wellness sectors. Using evidence-based practices rooted in kinesiology, mindfulness training, and health psychology, Erin provides a holistic approach to individual consultation and wellness program development.

### **Debra Duneier**

President, EcoChi LLC, United States

Debra Duneier is the President of EcoChi, an architectural interior design firm with a focus on wellness design. Debra is a Feng Shui Master, an accredited LEED® GA, a Certified Eco-Designer and a Graduate Gemologist. Debra's EcoChi® design system is a globally recognized wellness standard. Debra is Vice Chair of the Global Wellness Initiative for Sustainability.

# Samantha Lippiatt

Co-Founder and Managing Director of Health and Fitness Travel, Australia

Samantha Lippiatt is co-founder of Australia's first dedicated wellness travel company Health and Fitness Travel. With an unbridled enthusiasm for travel, health and wellbeing, Samantha is committed to providing a wellness travel advisory service that empowers healthy travel, to enhance and change lives. Samantha's goal is to bring wellness tourism into mainstream acceptance, inspiring travelers globally, to prioritize self-care and preventative healthcare.

#### Carl Lemieux

Managing Partner, Mindspace, Canada

Carl Lemieux is a partner at Mindspace and managing director of Mindspace @ work. Carl offers both clinical and organizational services. Carl supports clients with cultural transformation services, executive coaching, leadership development, most of which leverage mindfulness as a strategic lever to enhance emotional intelligence, organizational and human potential.



### **Dervla Louli**

Founder, Compare Retreats, Hong Kong

Dervla Louli is the founder of Compare Retreats, the luxury wellness travel booking portal and online publication described by Forbes as "a bible of the best fitness and wellness retreats the world over." Her work has been featured in Tatler, Vogue, Billionaire, The Times, and South China Morning Post, and she is a contributor to Vogue Hong Kong. In 2015, she was recognized as a Global Shaper by the World Economic Forum.

# **Jen Cronan Corley**

Director of Development, Wellness, WeTravel, United States

Jen heads the Wellness Travel segment of WeTravel, a payment and registration platform for the travel industry. She is responsible for strategic development, including sales & marketing strategy, branding, community-building, and project management. She leads a team that creates and distributes educational content, manages strategic partnerships, interacts with the media, and organizes online and live events.

# **Dr Shilpa Sreenath**

Founder, FlowPsychology, India

Dr Shilpa Sreenath is a Counselling Psychologist with 12 years of experience working in the field of mental health & well being. She is the founder and Clinical Lead of FlowPsychology, a private, pay-by-use, consultation space which delivers psychotherapeutic and wellness mentoring sessions to clients across the world in a modern, non-clinical environment. Over the last 5 years, Shilpa has advocated for and delivered ethical, evidence-based psychological care to adults and adolescents by collaborating with educational institutions, corporate employment assistance services, psychiatric institutions and Fitness focussed companies. Shilpa's identity and professional stance as a Counselling Psychologist is underpinned by three decades of cross-cultural life experiences. This has shaped her understanding of and learning from diverse cultural, historical, socio-economic and religious contexts to the body-mind-soul connect and holistic living.

### **Constance Costas**

Founder, Constance Costas Writing & Editing, United States

Constance Costas is a journalist and book editor who specializes in health, medicine, fitness, and wellness. Her articles have appeared in SELF, SurvivorNet.com, Harper's Bazaar, Fitness, Health, and more. She also collaborates with wellness experts to develop book projects that engage, inform, and inspire.



### **APPENDICES**

### A. CATEGORIES OF WELLNESS IMMERSIONS

# A.1 Medically Supervised Therapeutic Immersion

# **Key Features:**

- · Medical staff within in-house team
- · Pre-visit evaluation and/or thorough evaluation at the beginning and end of stay
- Physical/medical exams and medical supervision (such as monitoring blood pressure and blood sugar) are provided on site by in-house medical team
- Based on results of initial exam/evaluation, personal recommendations are provided for treatments, services, nutrition, etc.
- · High level of individualized treatments, programs, and services
- Wide range of complementing programs and services are provided, including outdoor activities, yoga, meditation, educational lectures
- · Nutrition plans and/or a specific, healthy diet are an important part of the program
- · Typical length of stay: seven to 10 days plus
- Individual arrival and departure dates

#### **Best for:**

- Guests whose issue or health challenge requires medical supervision and who desire a high level of personal customization of treatments and programs
- Treatment of health and wellness issues, such as diabetes, hypertension, cardiovascular disease, digestive health, burn out, stress management, smoking cessation, weight management, etc.

# **Purpose of visit:**

To treat target health issues under the guidance of medical staff, become more resilient, give up unhealthy habits, implement healthy habits in a sustainable way, focus on specific results.



# **Examples of properties and experiences:**

- Pritikin Longevity Center and Hippocrates Institute help guests recover from cardiac events or to treat diabetes, cardiovascular disease, and obesity. They educate guests about healthy lifestyles and medical supervision is an important element of their program. Medicare coverage is accepted at Pritikin Longevity Center.
- Palace Merano and Lanserhof emphasize gut health as an important element of overall health and wellbeing. A special diet is an essential part of their program.
- · In addition to offering integrative wellness programs, Grayshott Spa, Sha Wellness Clinic and Buergenstock Waldhotel have medical clinics on-site that offer medical services and medically supervised programs for guests.
- · Amanpuri recently partnered with another resort, Thanyapura, to create an integrated medical wellness center that provides medical services to their resort quests.
- · Canyon Ranch provides personalized medical care with a highest level of customization and individualized treatment plans.

# A.2 Integrated Health and Wellness Immersion Key Features:

- · Medically trained staff, such as nurses, physical therapists, or wellness counselors on team
- Thorough wellness/integrative health evaluation is usually provided at the beginning of a stay
- Prior to arrival, there might be a conversation with a wellness concierge
- Based on results of evaluation, recommendation for programs and services are provided
- · Wide range of programs and services address a variety of conditions and wellness dimensions, such as stress relief, sleep, rejuvenation, detox, fitness, deep relaxation, mindfulness, mental and emotional wellness, spiritual wellness, and personal growth
- · Healthy meals are standard and comprehensive and individualized nutritional plans are very often part of the program
- · Sometimes additional experts are available during certain times of the year (visiting practitioner program)
- Typical length of stay: five to 10 days plus

### **Best for:**

- Guests who desire a healthy break
- · Guests who are looking to improve their overall health, which includes improvement of their physical health under guidance of a health counselor but without strictly medical supervision
- · Guests who are looking to improve their wellbeing on all levels (physical, emotional, mental, spiritual)



# **Purpose of visit:**

To improve wellbeing on all levels (physical, emotional, mental, spiritual), de-stress, reconnect with life purpose, become whole again.

# **Examples of properties and experiences:**

- · Aman Resort (China, Japan, Thailand), https://www.aman.com/wellness
- · Chiva Som (Phuket), http://www.chivasom.com
- The Farm at San Benito (Philippines), https://www.thefarmatsanbenito.com
- · Ananda in the Himalayas (India), https://www.anandaspa.com
- Rancho La Puerta (Mexico), http://www.rancholapuerta.com
- Miraval (US), https://www.miravalresorts.com
- Body Holiday (Saint Lucia), https://www.thebodyholiday.com
- Atmantan (India), <a href="https://www.atmantan.com">https://www.atmantan.com</a>
- · Vana (India), http://www.vana.co.in
- Shukavati (Bali/Indonesia), https://www.sukhavatibali.com
- Gwinganna Lifestyle Retreat, https://www.gwinganna.com
- · Kamalaya (Thailand), https://www.kamalaya.com

### A.3 Dedicated Retreat Immersion

# **Key Features:**

- · Program focuses on a specific health or wellness topic
- Retreats can be offered by health and wellness resorts/destination spas, holistic learning centers, or by individual health and wellness professionals who take their group to a venue of their choice (venues range from simple cabin-style accommodations to upscale resorts)
- When hosted by health and wellness resorts or destination spas, retreats are either facilitated by guest teachers or by in-house experts
- Holistic learning centers usually bring in guest teachers for facilitation of these retreats but sometimes members of their permanent staff lead retreats
- Medically trained or special wellness teams are not always on site (depends on property)
- Evaluations at beginning and end of stay are not always part of the retreat (sometimes available as an optional add-on)
- Retreat cuisine is healthy but does not necessarily provide individualized nutrition plans or special diets (such as detox, heart healthy, and meat free)



### **Best for:**

- · Guests who are looking to address a specific health, wellbeing or lifestyle issue
- · Guests who want to deepen or expand a certain wellness practice

# **Purpose of visit:**

Restore, relax, revitalize, engage in a specific wellness practice, and/or learn something new.

# **Examples of properties and experiences:**

- The Pearl Laguna, Ranch at Malibu, and Aro Ha are examples of properties that offer dedicated retreat immersions in an "open group' setting, such as weeklong immersions with a fixed arrival and departure date (usually Saturday or Sunday). Weeklong programs include outdoor activities, healthy meals, yoga, and meditation. The group stays mostly together during the week but participants may opt in or out of certain activities.
- Skyterra Wellness, Hilton Head Health, and Structure House are examples of properties
  that offer purpose-driven, results-oriented immersions in addition to their ongoing
  integrated wellness immersions. Examples of their dedicated retreat immersions include
  three to seven day long specialty programs that focus on very specific topics of weight
  loss (such as emotional eating), life transitions (such as grief, divorce) or other health and
  wellness themes.
- Fairmont Chateau Lake Louise, Red Mountain Resort, The Lodge at Woodloch,
   Blackberry Farm, and Champneys are examples of properties that offer seasonal retreats
   or a number of retreats throughout the year in addition to their regular
   hotel/resort/integrative wellness property operations.
- Esalen, Omega Institute, Kripalu, 1440 Multiversity, Hollyhock, and Blue Spirit are
  examples of holistic learning centers that offer dedicated retreat immersions, most of
  them with a focus on personal or spiritual wellness.



# A.4 Quick Reference Immersion Types

Immersion Type	Medically Supervised Integrated Health and Wellness Immersion			Dedicated Retreat Immersion	
Best for	Addressing a broad range of health and wellness issues that require medical guidance, such as diabetes, hypertension, cardiovascular disease, digestive health, burn out, stress management, smoking cessation and weight management.		Wide range of programs and services address overall health issues, such as stress relief, sleep, rejuvenation, detox, fitness, deep relaxation, mindfulness, mental and emotional wellness, spiritual wellness and personal growth.		Achieving specific outcomes, such as reconnecting with oneself or nature, or to be guided by a specific teacher or practitioner.
Purpose of visit	Medical guidance		Holistic health		Specific purpose
Typical length of stay	7 - 10+ days		5 - 7+ days		3 - 7+ days
Features					
Medical staff on team		Υ	Р		N
Medically trained staff or wellness counselors on site			Υ		Р
Pre / post wellness / integrative health evaluation		Υ	Р		Р
Physical, medical exams		Υ	N		N
Address specific health issue		Υ	Р		N
Address overall health or wellness issue			Y		Р
Individual program		Υ	Y		N
Set program or theme			Р		Υ
Educational classes		Υ	Y		Р
Nutritional plan / guidance		Υ	Y		Р
Individual arrival and departure dates		Υ	Y		Р
Set dates			Р		Р
Group program			Р		Υ
			Y – YES P – POTENTI		TALLY N - NO



### **B. FURTHER LEARNING ON THE IMMERSION CONTINUUM**

While discussing Wellness Immersion, it is important to note that a person's transformational process does not end once the experience ends. As stated by Mindspace Managing Partner Carl Lemieux, "the immersive experience is a critical step of a journey but real and sustainable change occurs in time as new patterns and behaviors take root".

Lemieux, along with several thought leaders such as Ken Wilber, Robert Kegan, James O. Prochaska, and Malcolm Dunn, support the concept of change as a transformational process and point to a number of internal and external parameters, individual and collective criteria as well as specific time requirements that facilitate sustainable behavior change.

A number of models have been developed for creating systems, environments, and collectives that effectively guide individuals through the transformational process of change and make new behavior patterns "stick". Adapting them to the setting of an immersive experience (as described in this reflection document) is not always feasible since many immersive experiences are curated by single retreat leaders or small wellness teams.

Keeping the phases of a transformational process in mind, and designing an immersion as part of a journey rather than a single, stand-alone event, will deepen the experience of an immersion and amplify its impact.



The four phases of a transformational process as defined by Professor Malcolm Dunn are outlined below. These were developed for his leadership wellness programs that incorporate the transcendent wisdom only available through immersions.

**Exploration:** The reflection and readiness of an individual to address a situation that they want, need or feel desired to change, and setting of an intention to manifest this change.

**Immersion:** The actual experience at the wellness venue that enables a new set or rest; shifting minds, unlearning limiting behaviors, experiencing the difference (what good feels like) and then deepening the original intent.

**Adaptation:** This is the experimenting in the real world with changes to systems, environments, collectives, through activities that support "practicing" the new behavior. This can then create a collective ecosystem for learning and adapting. The ripple effect helps others diminish the fear of failure by providing a nourishing, encouraging, and motivating community.

Integration: "Living" the new behavior at an unconscious competent with ongoing support through technology, coaching, peer groups, and networks.

#### **Exploration Immersion Adaptation Integration** Peer / Group Pulse the eco- Shifting Mindshift Workplace and networks / Unlearn system and Community Behavioural person **Experience the** experiments change apps Reflect and difference **Coaching (Executive** Reflective readiness Intention & lifestyle) **Journaling** 3 - 5 days 3 weeks 3 months 3 - 6 months



### C. SHORTLIST OF PROPERTIES MENTIONED ON PREVIOUS PAGES

## **Hotels, Resorts, Destination Spas:**

- · Ananda in the Himalayas (India), https://www.anandaspa.com
- · Aman Resorts (Thailand), https://www.aman.com/wellness
- · Amanpuri (Thailand), https://www.aman.com/resorts/amanpuri
- · Aro Ha (New Zealand), http://aro-ha.com
- Atmantan (India), https://www.atmantan.com
- Blackberry Farm (US), http://www.blackberryfarm.com
- · Body Holiday (St. Lucia), http://bodyholiday.com
- · Bürgenstock Waldhotel (Switzerland), https://buergenstock-waldhotel.ch/en
- Canyon Ranch (US), https://www.canyonranch.com
- Champneys (UK), https://www.champneys.com/retreats
- · Chiva Som (Thailand), https://www.chivasom.com
- · Escape Haven (Indonesia), https://escapehaven.com
- · Fairmont Chateau Lake Louise (Canada), https://www.lakelouisewellness.com
- · Grayshott Spa (UK), https://www.grayshottspa.com/the-medical-clinic
- · Gwinganna Lifestyle Retreat (Australia), https://www.gwinganna.com
- · Hilton Head Health (US), https://www.hhhealth.com
- · Hippocrates Institute (US), www.hippocratesinst.com
- · Kamalaya (Thailand), https://www.kamalaya.com
- · Lanser Hof (Germany, Austria), http://www.lanserhof.com
- Miraval (US), https://www.miravalresorts.com
- · Palace Merano (Italy), https://www.palace.it/en
- · Pearl Laguna (US), http://thepearllaguna.com
- · Pritikin Longevity Center (US), https://www.pritikin.com
- · Ranch at Malibu (US), https://theranchmalibu.com
- · Rancho La Puerta (Mexico), https://www.rancholapuerta.com
- · Red Mountain Resort (US), https://www.redmountainresort.com
- · Sha Wellness Clinique (Spain), https://shawellnessclinic.com/en/clinic-area
- · Six Senses (Thailand), http://www.sixsenses.com
- · Skyterra Wellness (US), https://www.skyterrawellness.com
- Structure House (US), https://www.structurehouse.com
- Thanyapura (Thailand), https://www.thanyapura.com/health/medical-centre
- · The Farm at San Benito (Philippines), https://www.thefarmatsanbenito.com



- · The Lodge at Woodloch (US), https://www.thelodgeatwoodloch.com
- · Shukavati (Indonesia), https://www.sukhavatibali.com
- · Vana (India), http://www.vana.co.in

# **Holistic Learning Centers:**

- · 1440 Multiversity (US), https://1440.org
- · Blue Spirit (Costa Rica), https://bluespiritcostarica.com
- · Esalen (US), https://www.esalen.org
- · Hollyhock (Canada), https://hollyhock.ca
- Kripalu (US), https://kripalu.org
- · Omega (US), https://www.eomega.org



### D. FURTHER READING

### **Online Resources:**

- https://www.wellnesstourismassociation.org/highlights-accors-wellness-world-whitepaper
- https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5312624
- · https://www.liebertpub.com/doi/full/10.1089/acm.2016.0268
- https://link.springer.com/article/10.1186/s12906-017-2078-4
- https://www.researchgate.net/publication/242203714\_The\_ideal\_self\_as\_the\_driver\_of\_intentional\_change
- · https://www.sciencedirect.com/science/article/abs/pii/S2212958819304604?via%3Dihub
- https://scholarworks.umass.edu/cgi/viewcontent.cgi?article=1277&context=ttra
- https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2248778
- https://www.researchgate.net/publication/242023593\_Wellness\_tourists\_In\_search\_of\_t ransformation
- https://journals.sagepub.com/doi/abs/10.1177/1096348017704498
- https://pubmed.ncbi.nlm.nih.gov/12126175
- https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3874845

### **Books and Journals:**

- · Paul Bell, Environmental Psychology 5th Edition, Psychology Press, 2005
- · Janine Benyus. Biomimicry: Innovation Inspired by Nature, 2002
- · Linda Buzzell, Craig Chalquist, Forward by David W. Orr, Ecotherapy: Healing With Nature In Mind, 2013
- Marc M Cohen, Fiona Elliott, Liza Oates, Adrian Schembri, Nitin Mantri, Do Wellness Tourists Get Well? An Observational Study of Multiple Dimensions of Health and Well-Being After a Week-Long Retreat, 2017
- · Dak Kopec, Environmental Psychology for Design, Fairchild, 2012
- · John Oscar Lieben, Sacred Geometry for Artists, Dreamers, and Philosophers: Secrets of Harmonic Creation, Inner Traditions Bear and Company, 2018
- · Juliet Pegrum, The Vastu Vidya Handbook: The Indian Feng Shui, Three Rivers Press, 2005
- · Theodore Roszak, Mary E. Gomes, Allen D. Kanner, Ecopsychology: Restoring the Earth, Healing the Mind, Sierra Club Books, 1995
- Esther M. Sternberg M.D, Healing Spaces: The Science of Place and Well-Being, Harvard University Press, 2009
- · John Weeks, Journal of Alternative and Complementary Medicine, Mary Ann Liebert, 1995
- · Edward O. Wilson, Biophilia, Harvard University Press, 1984

