



Hot springs owners, operators, senior managers and researchers from across the globe meet to discuss a range of industry issues and opportunities to collaborate and grow together.







#### Wednesday October 3

3pm-3.30pm

Welcome and introductions

• 3.30pm-4pm

History of Italian hot springs, past, present and future.

Presentation by

Dr Nicola Angelo Fortunati

- General Director

Terme e Spa,

Italian Hotel Collection

• 4pm-4.30pm

Question and answer session.

4.30-4.45pm

#### Hot springs products retail products:

#### the Japanese Experience

by Tomonori Maruyama, Chief Research Consultant & Manager, Mitsui Knowledge Industry Co. Ltd, Japan.

GROTTA GIUSTI

TUSCANY

4.45pm-5pm

#### Wellness in the hot springs environment

by Brook Ramage, General Manager, Peninsula Hot Springs, Victoria, Australia.

• 5pm-5.30pm

#### Innovations in hot springs

- Marion Schneider, Co-owner and CEO of Toskanaworld (Hotel an der Therme Bad Sulza, Hotel Resort Schloss Auerstedt, Hotel an der Therme Hotel Bad Orb and Klinikzentrum Bad Sulza).
- Charles Davidson, Co-owner, Chairman, Peninsula Hot Springs, Australia.
- 5.30pm-5.45 pm

Question and answer session.

• 5.45pm

#### Guided facility tour, behind the scenes

hosted by Dr Fortunati.

• 7.30pm

Welcome dinner

#### Thursday October 4

• 9am -9.15am

### Introduction to World Federation of Hydrotherapy and Climatotherapy (FEMTEC)

by FEMTEC President, Professor of Medical Therapy and Thermal Medicine Umberto Solimene, Medical School of the State University of Milan, Italy, and Director of the World Health Organisation Collaborating Centre for Traditional, Complementary & Integrated Medicine.

9.15am -9.30am

#### Introduction to EAPTC

by Dr Natalia Tchaourskaia, President of the European Association of Patients and Users of Thermal Centres.

9 30am-10am

**Discussion**: Collaboration with FEMTEC, EAPTC and Global Hot Springs Initiative.

• 10am-10.15am

#### 2018 world hot springs research update;

#### hot springs and mental health

by James Clark-Kennedy – PhD Candidate, RMIT University, Melbourne, Australia.

10.15am-10.30am

**Discussion**: shared experiences of mental health/hot springs. Potential collaboration.

10.30am-10.45am

#### **Experiences of a Swiss Thermal Business Auditor**

by Roland Lymann, Lucerne University of Applied Sciences and Arts, Institute of Tourism Management

• 10.45am-11am

**Discussion**: facility auditing and world standards.

• 11am-11.30am

Tea break

• 11.30am-11.45am

#### Water disinfection in the past and today

by Thomas Beutel - Expert of the standard associations CEN, DIN and ASI.

• 11.45-12 noon

#### Hot springs sanitation practices in Germany

by Jürgen Kannewischer - Water hygiene expert.

• 12 noon-12.15pm

#### Hot springs sanitation practices

by Kenneth Shular, Managing Director, Oceanis International.

• 12.15pm -12.45pm

**Discussion**: potential collaboration.

• 12.45pm-1.30pm

Lunch

• 1.30pm-1.45pm

#### World Bathing Day update

by Prof of Health Sciences Marc Cohen, RMIT University, Melbourne, Australia.

• 1.45pm-2pm

#### Bathe the World event update

by Charles Davidson.

2pm-2.15pm

Discussion: potential collaboration.

2.15pm-2.45pm

#### Wai Ariki Hot Springs and Spa development update Rotorua, New Zealand

by Malcolm Short, Chairman of the Pukeroa Oruawhata Trust

2.45pm-3pm

Tea break

3pm-3.15pm

#### Bio Balance - The lifechanging concept

by Sven Huckenbeck, Group Director of Spa, Danubius Hotels Group - Spa Division.

• 3.15pm-4pm

Wrap-up

4pm-8pm

Free time, bathing, massage etc.

• 8pm

Dinner

# G3T SPEAKERS



Professor Umberto Solimene

ITALY

Professor of Medical Therapy and Thermal Medicine at the Medical School of the State University of Milan. Director of the World Health Organisation Collaborating Centre for Traditional, Complementary & Integrated Medicine; President of the World Federation for Hydrotherapy and Climatotherapy (FEMTEC); President of the European Association of Medical Wellness (AEMB).



Dr Nicola Angelo Fortunati

ITALY

Spa general director of the Italian Hospitality
Collection, which runs three Tuscan spas:
Fonteverde Natural Spa Resort, Grotta Giusti
Natural Spa Resort and Bagni di Pisa Medical Spa
Resort. Dr Fortunati is president of the Tuscan
Thermes Technical & Scientific Committee and
a member of the Italian Thermal Properties
Federation.



Dr Natalia Tchaourskaia

DIISSIA

President of the European Association of Patients and Users of Thermal Centres.

Spa Management Chair: International Russian Academy for Tourism. Specialist of the Ministry of Health of USSR and Russian Federation in the Field of Medical Biological Problems with special activity in many European, North and Central Africa and Far East Countries. Expert consultant of the Russian State Social University of Moscow.



Malcolm Short

NEW ZEALAND

Malcolm was appointed Chairman of the Pukeroa Oruawhata Trust some 33 years ago. Pukeroa Oruawhata Trust is a Maori land Trust managing the land interests of a Rotorua based tribal group. The Trust has grown its asset base from \$2.3m in 1981 to \$225m. The Trust has commercial and residential property portfolios and, through Pukeroa Lakefront Holdings Limited, is extending its tourism activities to include the Wai Ariki Hot Springs and Spa development.



Tomonori Maruyama

JAPAN

Chief Research Consultant & Manager, Mitsui Knowledge Industry Co. Ltd, Japan. Tomonori Maruyama is dedicated to new business development and global research on issues such as spa and wellness markets, services, quality standards and regulations. As chief researcher for Mitsui Knowledge Industry, Tomonori and his team have undertaken government-commissioned studies of the spa and wellness industry. He is currently engaged in co-innovation projects with inter-business collaboration.



Marion Schneider

GERMANY

Marion Schneider is co-owner and CEO of Toskanaworld with its Hotel an der Therme Bad Sulza, Hotel Resort Schloss Auerstedt, Hotel an der Therme Hotel Bad Orb and Klinikzentrum Bad Sulza. She is the CEO of Toskana Therme Bad Sulza, Bad Schandau and Bad Orb, with its unique Liquid Sound. Together with Micky Remann she owns TTS Product & Service GmbH.



Professor Marc Cohen

AUSTRALIA

A registered medical practitioner who has been promoting wellness for more than three decades through teaching, events, publishing, research, clinical work and community engagement.

Currently Professor of Health & Biomedical Sciences at RMIT University, where he supervises studies on hot springs, saunas, nutrition, herbal medicine, yoga, meditation, lifestyle, elite athletic performance, pesticides' health impact, organic food, detoxification.



Brook Ramage

AUSTRALIA

General Manager of Peninsula Hot Springs.
Previously Founder and Managing Director of the
Golden Door Australia for 16 years and General
Manager of Cabarita Ocean Health Retreat.
Has a BSc in Human Movement Studies from
Victoria University.

## G31 **SPEAKERS**



Jürgen Kannewischer

**GERMANY** 

Jürgen Kannewischer is co-owner and CEO of Kannewischer Collection with its thermal spas in Baden-Baden, Bad Kissingen, Burg (Spreewald), Bad Salzuflen and Bad Ems. He is the CEO of Kannewischer Ing.Ges.mbH, which is planning technical equipment for cities and other owners in Germany and some other central European



Charles Davidson

AUSTRALIA

Founder, Chairman and Co-owner of Peninsula Hot Springs, Mornington Peninsula, Victoria, Australia. Co-owner Maruia Hot Springs, New Zealand. Chairman of the Victorian Tourism Industry Council since 2016. Chairman of the Global Hot Springs Initiative.



Thomas Beutel

**GERMANY** 

Thomas Beutel has been working in the water industry since 1991 and since 1997 for Lutz-Jesco GmbH being responsible for business development. He was working as an expert for swimming pool technology and dosing plant engineering since 2005 and is a member of various standard associations and societies in this field serving as spokesman and being active as an expert and speaker at events.



Sven Huckenbeck

CZECH REPUBLIC

Group Director of Spa, Danubius Hotels Group - Spa Division. Over 15 years' experience in European health & spa management. Practical experience in developing and implementing new strategies and holistic treatment concepts. Vast experience in treatments, such as myoreflex therapy, acupunct-massage, diverse fitness-and sports therapies and the bio-balance concept, developed by himself. Sven is a winner of various international spa awards.



Roland Lymann

**SWITZERLAND** 

Roland Lymann has lectured on destination management and health tourism at the Institute of Tourism at the University of Applied Science in Luzern since 2008. Among other responsibilities, he audits Swiss thermal baths and wellness destinations and he organises the annual meeting for health tourism. Previously, Roland was tourism director (e.g. Adelboden) and later the deputy director at the Swiss Travel Fund, where development of the first Swiss wellness family resort as among his responsibilities.



Kenneth Shular

AUSTRALIA/CANADA

Managing Director of Oceanis International, an Australian-based consultancy specialising in water-related tourism, leisure and science projects. He is a professional engineer who has led the design of hundreds of major aquatic projects around the world. He regularly engages in industry forums with many international technical associations, and is often requested to bring his experience to international projects.



James Clark-Kennedy

AUSTRALIA

Formerly a journalist of 16 years, then hot springs marketing and communications for 11 years. Completed a Health and Biomedical Sciences Honours degree by hot springs research with RMIT University, where he is now midway through his PhD in Complementary Medicine, with a balneotherapy/mental health focus.

